

Are **deliveroo** taking you
UBER EATS for a ride?

Join the Couriers Network Cymru

www.cymrucouriers.wordpress.com



Improvements in McDonalds Waiting Times after pressure from Couriers Network Cymru!

23rd March: After meeting collectively members of the Couriers Network Cymru delivered a set of demands to McDonalds related to waiting times we have to face when we are waiting to collect UberEATS orders. Initially ignored by McDonalds, we went to restaurants on St Mary's, Queen Street and Excelsior Road to hand-deliver the demands and tell them to sort their act out!

Things have improved - but we have to remain vigilant - and members are reporting that times have got better across the restaurants in Cardiff. Are there other restaurants that really need to improve? Get in touch, join the network and lets work to change things!

UberEATS improve after pressure from Couriers Network Cymru

17th April: After receiving a set of demands from Couriers Network Cymru, Uber sent representative of central office to Cardiff to meet with Couriers twice. Since the meeting Uber:

- has updated zones in Cardiff from 2 to 4 - spreading things more evenly!
- are working on improving the Apps map routing - making it safer for you!
- are working to implement changes to make sure customers need to input their address - making it easier for us!
- has added an additional boost zone between 12:00 and 12:30

The network is still working hard to push Uber and Deliveroo to increase pay rates to make sure we all earn a fair wage. Our strength is in numbers, we CAN do this!! Let's work together and show a united front - join the network (it's free!) and lets fight back and get a better deal for what we do!!

Uber Eats Cardiff - Courier Feedback Session

Thank you for registering! Please attend the meeting at 3PM on 17/04 at the Cardiff Greenlight Hub - 16 Neptune Court (first floor) Ocean Way, Cardiff, CF24 5PJ. Expect the session to last ~2h.

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couriers.cymru@iww.org.uk

We are a network of Deliveroo & UberEats couriers and members of the grassroots trade union, the Industrial Workers of the World, working together to fight for better working conditions across the industry.

Solidarity is a weapon!



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7th May: Members of the Couriers Network Scotland delivered a letter of demand to the Maryhill McDonalds Restaurant in response to excessive waiting times.

Like members in Cardiff, Couriers in Scotland find lengthy waiting times - often over 45mins - when waiting to pick up orders in the Glasgow restaurant.

Along with their demand, the letter from the Network in Glasgow warned McDonalds in Maryhill: "If we do not feel that satisfactory improvements are made we will consider further action including: speaking to customers directly about the issue, organising a concerted boycott of the restaurant by all UberEATS couriers"

5th May: Hot on the heels of Glasgow joining the wider couriers network, Couriers in Edinburgh got in touch with IWW Couriers Campaign HQ to enquire about joining the fight!!

Fed up with low pay, poor waiting times and no respect from Deliveroo or UberEATS they wanted to fight for change!!

Meeting with the lead organisers at the start of May, a group of around 10 Couriers in the city decided enough was enough and voted to join the growing IWW Couriers Network. Alongside Cardiff and Glasgow, Edinburgh now counts as the third city to join the growing movement for a better deal for couriers.

Rumour has it that Bristol may be next!



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